
Unit 14:3a Case Studies-Five Step Decision Making Process

Group Case Studies-Five Step Decision Making Process



Read your assigned case study. Working as a team, apply the five step decision making process to resolving the issue.

Case Study 1

Mike is working as a carpenter's assistant. His job is to get tools laid out for his supervisor. He has to clean up the work area at the end of the day. Some days he runs errands for his boss. Mike has lost several tools. He often leaves work without cleaning the area. He stops at Starbucks for a coffee when running errands. He has been warned about his work habits several times and has been written up twice. If his work doesn't improve he won't get a raise at his next evaluation and may be terminated.

Step 1 Define your decision

Step 2 List your alternatives

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Step 3 Assess your alternatives

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Step 4 Make the decision

Step 5 Assess your results

Case Study 2

Mary works as a cashier at a local teen clothing store. Someone has been shoplifting for the past three weeks. Mr. Smith, the manager, has asked the employees to be alert and to try to catch the thief. Mary has seen a young man who works in the stock room taking merchandise out of the back door and placing it in his car on his breaks. She is about to tell Mr. Smith that she knows who the thief is when he walks up with the thief. He introduces the young man as Harold, his son. She is afraid to tell Mr. Smith that she knows Harold is the thief as she fears repercussions such as tension between her and Mr. Smith and possibly losing her job. She talks with a friend and asks advice. She and the friend use the five step problem solving process to attempt to resolve the situation.

Step 1 Define your decision

Print Name _____ Period _____ Date _____

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Step 2 List your alternatives

Step 3 Assess your alternatives

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Step 5 Assess your results

Case Study 3

Mary is hoping to attend an exclusive private college. She has worked hard and earned good grades as well as a high SAT score. She cannot afford the tuition but has been promised an academic scholarship if she maintains a straight A average for the remainder of her Senior year. She is enrolled in AP Physics. She earns C's on her first two tests and is concerned that she will not be able to maintain the required GPA to earn her scholarship. She does need four years of science to enroll in this school. Using the five step problem solving strategy help Mary to make a good decision.

Step 1 Define your decision

Step 2 List your alternatives

Print Name _____ Period _____ Date _____

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Step 3 Assess your alternatives

Print Name _____ Period _____ Date _____

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Step 4 Make the decision

Step 5 Assess your results
